

FAQ: Monthly Featured Artist Zoom Call

How do I register to join a monthly featured artist zoom call?

- Sign up for patreon at the \$25 or \$50 tiers
- The link and passcode will be posted on Patreon
- Join at the time of the event by clicking the link and entering the passcode

What comes with Patreon membership?

- At \$25 and above:
 - Access to past and future recordings of our monthly live zoom sessions, including live demos by Jacob Collins and Tony Curanaj, an interview with art historian Robert Simon, drawing lecture by Colleen Barry, and floral painting by Katie Whipple
 - Invitation to join future monthly live zooms
- At \$50:
 - Exclusive advance access to quarterly digital catalogs of artwork, with 10% discount
 - + All benefits of \$25 tier

How do I join the zoom session?

- Click the link and enter the passcode
- Be sure to turn off your video/microphone

How do I participate during the zoom session?

- Every Zoom meeting has a chat room where you can type to chat with other members and ask questions of the artist. Please make use of this!

Can I get technical help before or during a Zoom session?

- If you need help during the Zoom session, direct message Jason or Chelsea Bard by typing into the chat and specifying the recipient
- Or email development@grandcentralatelier.org

What device can I use to join the Zoom call?

- In the past, users on ipads and mobile phones have occasionally had difficulty seeing the main presenting video when we have multiple cameras recording a demo. In this case, you can usually solve this by navigating to gallery view and tapping on the main presenter's video and "pinning" this video. If you have difficulty, please direct message Jason or Chelsea and we will make sure to help you right away.